

# Enginuity 2014 Competition Review of the Performance of "In TRAINing"



## THE TASK

A fledgling UK-based multinational construction company, with its headquarters in London, has been trading for just one year.

A new management team is needed to run the company for the foreseeable future.

The first task facing the new management team is to form a business strategy to satisfy the high demands of the company's shareholders, who are keen to see a quick return on their investment.

Although based in the UK, and subject to UK tax laws and interest rates, expansion into overseas markets, and different continents, may be an attractive proposition. A lot will depend upon the prevailing economic climate in the UK, and worldwide.

Working in different countries will present some particular challenges to overcome, such as client restrictions, global competitors and environmental problems (extreme weather conditions, civil unrest, local labour problems etc).

However, the potential rewards and opportunities of operating globally, such as worldwide client base, niche markets and lucrative large-scale contracts, may outweigh the risks.



## MANAGEMENT TEAM

Peter Bell
Liam Ponsonby

Trish Ferries-Scott Bob Paterson

## TIMEFRAME

Matt Wilton

Aron Wood

The company had already been operating for periods 1 to 4, known as the History year, before the new management team took control.

The new management team were in charge for two different stages.

### The Early Years (periods 5-12)

During the Early Years the competition during the procurement process came from simulated companies, based in particular countries, who could tender for work in their own country only, or worldwide.

Each rival company had their own unique profile and tendering history, which had to be carefully assessed in order to formulate an effective procurement strategy for competing against them.

### The Later Years (periods 13-18)

During the Later Years the competition during the procurement process came from the other 'human' teams in the competition. There was also competition for the services of project managers.

This created an even more uncertain and pressurised environment in which the skills and team dynamics formed in the early years were really put to the test.

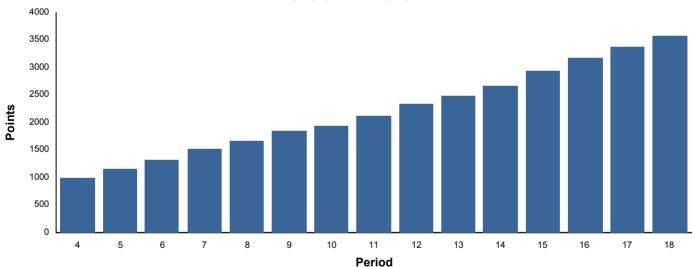
#### **KEY PERFORMANCE INDICATORS**

Performance indicators were used to measure the progress of the company in a number of key areas.

The indicators were weighted at the start of the early years to reflect their variability, initially to a 1,000 points

#### Overall company performance improved from 1,000 to 3,581 points

		Gross	Operating								
		Profit	Profit	0	<b>a</b> : 1	<b>a</b>	<b>F</b> 1	<b>F</b> 1	<b>C1</b>		-
		То	То	Company	Capital	Contract	Forward	Forward	Share	Client	Total
<b>Period</b>	Turnover	Turnover	Turnover	Value	Employed	Complete	Workload	Margin	Price	Satisfact	Rating
4	40	130	130	170	120	100	70	100	70	70	<b>1,000</b>
5	56	135	165	177	152	115	84	113	73	98	1,168
6	75	133	172	186	181	135	97	131	76	135	1,321
7	88	154	223	204	202	145	110	145	95	160	1,526
8	106	177	281	240	218	165	100	94	105	186	1,672
9	116	174	275	252	230	190	120	149	125	220	1,851
10	126	176	278	279	239	215	116	141	123	241	1,934
11	137	188	303	322	247	230	124	161	128	277	2,117
12	144	195	319	343	253	260	136	206	166	321	2,343
13	153	209	350	405	259	285	139	144	195	355	2,494
14	164	221	381	479	261	340	110	96	225	393	2,670
15	168	222	379	513	266	365	168	147	277	428	2,933
16	175	220	378	558	270	400	171	194	335	471	3,172
17	183	226	396	631	271	425	151	180	404	511	3,378
18	190	233	415	703	272	450	138	161	475	544	3,581



**Overall KPI Trend** 

Turnover:An indication of how much work the company has doneGross Profit to Turnover:A measure of how profitable the company's jobs have beenOperating Profit to Turnover:A measure of how profitable the company is after considering all operating factorsCompany Value:A measure of the asset value of the companyCapital Employed:A measure of how well the company's infrastructure is being utilisedContract Completion:An indication of how successful the company is in completing contractsForward Workloae:The remaining turnover (value) of jobs still in progressForward Margin:The remaining profit of jobs still in progressShare Price:A measure of the strength of the relationship build up with the company's clients

#### PERFORMANCE SUMMARY

	History	Since	Change	Basis	
Number of periods:	4	14			
<b>Financial Management</b>					
Company value:	4,793,606	19,815,520	313 %	Е	
Share price:	1.25	8.49	579 %	Е	
Capital employed:	48 %	94 %		А	
Turnover:	7,356,342	21,432,030	191 %	А	
Job profit:	5.7 %	10.9 %		D	% of job cost
Overhead costs:	3.4 %	2.4 %		D	% of job cost
Operating profit:	1.8 %	6.2 %		D	% of job cost; net, after tax and interest
Dividend paid:	2.9 %	0.9 %		D	% of job cost
Overhead Management					
Market share:	14 %	35 %		D	% of the overall new work in the market identified
Market share split (UK):	60 %	35 %		D	% of the market share in the UK
Market share split (OV):	40 %	65 %		D	% of market share Overseas (outside the UK)
Head office staffing level:	100 %	197 %		D	The benchmark was 100%; the optimum level was 200%
QHSE staffing level:	100 %	209 %		D	The benchmark was 100%; the optimum level was 200%
Measurement staffing level:	100 %	208 %		D	The benchmark was 100%; the optimum level was 200%
Procurement					
Number of jobs bid for:	21	38		D	
Number of jobs won:	10	34		D	
Bidding success rate:	48 %	89 %		D	Jobs won as a % of jobs bid for
Job Progression					
Reduction in job costs:	0.11 %	2.30 %		D	% due to targeted investments (build cost reductions)
Reduction in job costs:	0.12 %	0.36 %		D	% due to targeted investments (risk cost reductions)
Risk cost incurred:	78 %	37 %		D	As a % of the contingency in the bid
Project manager weighting:	7.8	8.9		D	Out of 10
Jobs finished early:	0	20		D	
Jobs finished on time:	3	13		D	
Jobs finished late:	0	1		D	
Job completion efficiency:	0.96	0.97		D	0 to 1 where 1 the optimum level
Future Outlook					
Forward workload:	23,773,620	46,945,300		Е	
Forward margin:	1,132,632	1,821,838		Е	

#### <u>Basis</u>

The basis for setting each measure was :-

- **E** (At the end of the timeframe)
- A (An average for each period of the timeframe)

**D** (The value during the whole timeframe)